IN THE UNITED STATES PATENT AND TRADEMARK OFFICE Atty. Docket No. INFORMATION DISCLOSURE STATEMENT **VIGN1110** Applicant Brendan J. Kitts **Application Number** Filed 09/681,397 March 29, 2001 For METHOD OF PREDICTING BEHAVIOR OF A CUSTOMER AT A FUTURE DATE AND A DATA PROCESSING SYSTEM READABLE MEDIUM Group Art Unit Examiner 2163 Unknown **Certificate of Mailing** I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class Commissioner for Patents Mail on: FEB 18 2004 in an envelope addressed to Commissioner for Patents, P.O. Box P.O. Box 1450 1450, Alexandria, VA 22313-1450. Alexandria, VA 22313-1450 FEB 2 5 2004

Dear Sir:

Applicant respectfully requests, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the art listed on the attached PTO/SB/08/A form be considered and cited in the examination of the above-identified application. A copy of the art is enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§ 1.97(g) and (h), no representation is made that a search has been made or that this art is material to the patentability of the present application.

**GROUP 3600** 

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If any fees are inadvertently omitted, or if any additional lees are inadvertently of a second or inadvertently or

Respectfully submitted,

**Gray Cary Ware & Freidenrich LLP** 

Attorneys for Applicant

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STATEMENT BY APPLICANT PTO/SB/08A (04-03) 09/682,000 **Application Number** Filing Date July 6, 2001 **Brendan Kitts** First Named Inventor **Group Art Unit** 2162 **Examiner Name** Unknown Sheet 1 of 1 **VIGN1110 Attorney Docket U.S. PATENT DOCUMENTS** Examiner **Document Number** Initials **Publication Date** Cite Name of Patentee or Applicant of Cited No. MM-DD-YYYY Document Kind Code (if Number known) **A1** 6559882 **B1** 05/06/03 Kerchner **A2** 6629136 **B1** 09/30/03 Naidoo **A3** 6205472 В1 03/20/01 Gilmour RECEIVED FEB 2 5 2004 **Publication Date FOREIGN PATENT DOCUMENTS** Name of Patentee or Applicant of Cited Examiner Cite Document MM-DD-YYYY Initials Country Number Kind Code (if known) (Number 43) Code

Date

Considered

Examiner

Signature